

Two plan options. One great service.



Choose the coverage that works best for your business.



**Business Premier
Technical Support**

Remote Tech Advisor &
Service Protection



**Business Premier
Protection & Support**

Device Protection + Remote Tech
Advisor & Service Protection

optimum.
business

Both plans provide unlimited remote technical support from U.S.-based tech advisors.

Remote Tech Advisor

- Access to U.S.-based tech advisors for live call or chat support for virtually any internet-connected device
- No recordings, holds, or transfers
- Remote-in capability
- App for one-touch support access
- 95% of issues are solved in one call

Service Protection

- Covers unexpected service fees –such as those associated with a technician’s visit to resolve a wiring, jack, or connector problem – that are not included in our guidelines
- Priority status when you call for service

Device Protection

- Covers mechanical or electrical failure for current and future eligible purchases
- Eligible devices repaired or replaced for failures due to lightning strikes, normal wear and tear, device malfunction, and more. These devices include:

 Desktop Computers	 External Hard Drives
 Tablets	 Portable POS Systems
 Laptops	 Premium Headphones
 TVs	 Voice Assisted Speakers
 Printers	 WiFi Extenders
 Routers	 Landline Phones

Support coverage includes, but is not limited to:

- Laptops, printers, scanners and other critical business devices
- Credit card readers
- Routers & network setup
- Switch boards
- Security cameras



Business Premier Technical Support

\$29⁹⁹/mo

Includes Remote Tech Advisor and Service Protection.



Business Premier Protection & Support

\$36⁹⁹/mo

Includes Remote Tech Advisor, Service Protection, and Device Protection.

- No limit on device age, brand, or platform
- No proof of purchase
- No device registration
- \$0-\$89 service charge per claim
- \$10,000 annual limit

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13 million reviews & growing

A+ Rating
BBB Accredited



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